

Precast Concrete & Site Furnishings Limited Warranty

Precast Concrete Products: For a period of two (2) years when the customer has received their product, Wausau Tile, Inc. warrants its concrete products against defects in workmanship and materials per industry standards. This warranty does not cover the above products for cracking and faulting caused by settling due to an improper base; nor does it cover damage caused by impact, vandalism or natural disaster.

Plastic Products: For a period of one (1) year when the customer has received their product, Wausau Tile, Inc. warrants its plastic products against defects in workmanship and materials per industry standards.

Metal Products: For a period of five (5) years when the customer has received their product, seller warrants the under-support to be free from defects in material and workmanship.

Corian® / Hardwood Products: No warranty offered for exterior usage.

All warranty periods shall begin when the customer has received their product. The warranty does not cover any damage in transit, product misuse, intentional acts, vandalism, acts of God or improper installation. No person, except seller's president, may alter this warranty.

This warranty is in lieu of all other warranties, express or implied including, but not limited to, warranties of merchantability or fitness for particular purpose. Upon proper presentation and verification of a valid claim within the applicable warranty period seller, at its option, shall repair or replace the defective part or parts F.O.B. Wausau, Wisconsin, excluding site labor costs. This remedy is the buyer's sole and exclusive remedy. In no event shall seller be liable for any indirect, special, incidental or consequential damages.

The product(s) must be maintained as directed on the following pages, and all invoices must be paid in full or the warranty will be considered void.

Wausau Tile, Inc. will warrant any defects in surface, color and/or texture caused by poor workmanship in manufacturing. Wausau Tile, Inc.'s obligation over the period of the warranty is limited to the owner's original purchase price of product only as manufactured by Wausau Tile, Inc. THERE ARE NO WARRANTIES THAT EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF.

This warranty is validated only when Wausau Tile, Inc. is furnished with a copy of the owner's original invoice or delivery receipt.



Concrete Site Furnishings and Precast Concrete Care & Maintenance Procedures

Wausau Tile's concrete site furnishings and precast concrete items can be easily maintained to preserve the attractive appearance and extend the life of the product. If you have any further questions regarding maintenance or any other subject, please contact us at 800-388-8728. When using these procedures, please follow the product manufacturer's instructions regarding the use of any equipment or cleaning materials described here.

Annual Maintenance

Power sweep, then pressure wash total precast surface. Spot clean any stained areas using procedures described below.

To clean marks from concrete products, a simple off-the-shelf cleaner will handle most cases. These types of cleaners are often classified as neutral, non-aggressive cleaners, and may require effort to remove some of the tougher marks.

Examples of off-the-shelf cleaners: Citrus cleaner, Simple Green

In extreme cases, paint thinner or other more aggressive types of cleaners can be used.

Note: Always start with the most neutral cleaner and work your way toward the more aggressive cleaners. The two provided examples are not recommendations of one product over another.

Remember, this is a concrete product and is built to withstand aggressive cleaning. However, the more aggressive the cleaner, the more risk is involved for the person doing the cleaning. Strict adherence to all product warnings is suggested.

Check the precast for broken and chipped pieces. Some pieces may be patched. Notify Wausau Tile of damaged piece. Wausau Tile will then assemble and send a patch kit with repair instructions. Please contact Wausau Tile before repairing, and review patching procedures.

In all cases after cleaning and patching, it is recommended that the item be sealed or re-stained and sealed. This will help protect the product from the environment. Contact Wausau Tile for additional instruction or to obtain sealer and stain.

Periodically, the sealer/stain must be reapplied. The frequency between applications is based on time and use. As specified in our warranty, an annual application is recommended. In cases of extreme use, the best time for application is when the appearance of the product is showing wear or is appearing dull.



Weather Maintenance of Concrete

Please be sure to use plastic, rubber or nylon tip equipment; this will help prevent scratches on the concrete.

De-icing salts can damage concrete, causing them to scale or break up. These chemicals should be used sparingly and with caution on our concrete products. No salt-based products should be used. Calcium magnesium acetate and calcium chloride cause the least damage to concrete.

De-icers should be used only when necessary to help loosen snow and ice, and make removal easier. Never over-apply de-icing products, and remove slush before it has the opportunity to refreeze. Mix the de-icers with sand to increase their effectiveness and reduce overall use. Always read and follow label directions when applying de-icing materials.



Plastic and Metal Site Furnishings Care & Maintenance Procedures

Wausau Tile's plastic and metal site furnishing items can be easily maintained to preserve the attractive appearance and extend the life of the product. If you have any further questions regarding maintenance or any other subject, please contact us at 800-388-8728. When using these procedures, please follow the product manufacturer's instructions regarding the use of any equipment or cleaning materials described here.

Annual Maintenance – Plastic Products

Clean as needed with a mild detergent and water. These products may be treated with over- the-counter plastic cleaners/conditioners such as "Armor-All" for added luster if desired. The frequency of applications is based on environment and personal preference. All Wausau Tile plastic parts are produced using the best UV-stabilized plastics available on the market, and the use of a spray-on protectant is a personal choice. All paste-type waxes are not recommended.

Do not use grit or bleach-based cleaners, as these types of products will damage the plastic.

Annual Maintenance – Metal Products

For aluminum parts, again, soap and water is the most effective method. In instances of scratching, touch-up with matching enamel paint will guard against oxidation. In extreme cases, all aluminum parts can be re-powder coated.

Metal products may be cleaned with any standard-grade cleaning solution and a soft cloth. When finished, thoroughly rinse product to remove all cleaning solution. Do not use abrasive cleaners or scrubbing pads to clean these parts, as they may damage the surface of the product and cause it to lose its luster. Harsh, acidic cleaners may also damage the product and are not recommended.

Metal products used in the food service industry may be cleaned with standard degreasers and sanitizers.

In the case of severe damage to the finish, please contact Wausau Tile, Inc. We can offer touchup advice or replacement parts.

If there are any questions on cleaning procedures or products, please contact Wausau Tile, Inc. at 800-388-8728.



Corian® and Lumber Care & Maintenance Procedures

Wausau Tile's Corian® and Lumber site furnishing items can be easily maintained to preserve the attractive appearance and extend the life of the product. If you have any further questions regarding maintenance or any other subject, please contact us at 800-388-8728. When using these procedures, please follow the product manufacturer's instructions regarding the use of any equipment or cleaning materials described here.

Corian® Annual Maintenance

Soapy water, ammonia-based cleaners or commercially available solid surface cleaners will remove most dirt and residue. Stubborn residue will require a little stronger cleaner such as Comet[®].

Do not use chemicals such as: chlorinated solvents, chloroform, ketones, methylene chloride (paint removers) or acids.

For routine care & maintenance or repairs, please visit the link below and review the technical bulletin:

http://www2.dupont.com/Surfaces_Commercial/en_US/assets/downloads/pdfs/Maintenance/CO RIAN_CARE_IN_USE.pdf

Lumber Annual Maintenance

Wausau Tile is not a reseller for any of the products listed below. If you want to purchase any of the items below please contact the manufacture for purchasing options.

Clean hardwood at least once a year with a proper wood cleaner. Keep the wood clean, free of debris and standing water for long periods of time.

Examples of off-the-shelf cleaners: Messmer's Wood and Deck Part A Cleaner Penofin Pro-Tech Cleaner (Always follow the manufactures written instructions.)

Protectants / sealers are not required but will help keep the color of the lumber present for a longer period than unprotected / sealed. If a protectant is not reapplied annually, the hardwood will fade in color on the surface.

Examples of off-the-shelf protectants: Messmer's Natural Wood Finishes Penofin Hardwood Finish. (Always follow the manufactures written instructions.)



The surface of all hardwoods will fade naturally overtime due to UV. Once the hardwood has faded, it can be rejuvenated. Below are a few examples of ways to rejuvenate your hardwood.

Use an orbital sander with 120 grit sandpaper or use a pressure-washer with less than 3,000 psi, 12" to 16" from the surface and a fan-tipped nozzle.

Messmer's Contact Info: 1-800-731-3669 www.messmers.com

Penofin Contact Info: 1-800-736-6346 www.penofin.com